ORACLE FLEXCUBE

Accelerator Pack 12.3 – Product Catalogue

ORACLE
FINANCIAL SERVICES

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Overview & Objective

FLEXCUBE – Accelerator Pack provides pre-configured standard business products and ready to use transaction sets that a bank would want to parameterize using the FLEXCUBE application. The objective of the pack is to provide the bank a head start in the FLEXCUBE implementation so as to fast track the rollout. The module that is covered as part of this document is Retail Teller. The purpose of this document is to provide an insight into the various business products and the transaction products configured for Teller transactions in bank.

1. Introduction

Teller module facilitates the processing of several types of transactions like cash transactions, cheque transactions, remittance transactions, funds management transactions, Instruments and Utility payments. Hence in general it could be classified as follows:

- Retail Teller

- Clearing

- Utility Payments

Oracle FLEXCUBE provides inbuilt retail teller and utility payment products in the Retail Teller module for retail teller transactions entered through an Oracle FLEXCUBE branch. These products are factory shipped, and no new products other than these need be maintained for such retail teller transactions. You can, however, make changes to these inbuilt products, to suit your requirements, and specify any exchange rate parameters and any MIS details if needed. Clearing products are not inbuilt. Clearing transactions screens have product LOV, where user can select the product code and process the transaction as per product attributes.

2. Retail Teller Function Id's and Product Codes

Branch Transaction Fast Path	Function Description	RT Module Product Code
9001	Open Teller Batch	NA
9007	Transfer Cash from Vault	CHFV
BCFT	Buy cash from Till	CHFT
SCTT	Sell Cash to Teller	CHTT
9008	Transfer Cash to Vault	CHTV
9012	Current Open Tills	NA
TVCL	Till Balancing and Closure	NA
TVQR	Till Vault Position Query	NA
TLTT	Teller Totals	NA
DENM	Denomination Exchange	NA
1410	Transfer Cash To Another Branch	NA
1411	Receive Cash From Another Branch	NA
9009	Buy Cash From Central Bank	BCCB
9010	Sell Cash To Central Bank	SCCB
1401	Cash Deposit	CHDP
1001	Cash Withdrawal	CHWL
1013	Check Withdrawal	CQWL
1405	Cash Transfer	CHTR
1406	International Cash Transfer	CXTR
5001	Manual Loan Disbursement by Cash	LDCH
5401	Manual Loan Repayment by Cash	LRCH
1461	Advance By Cash	ECAS
1462	Advance By Account	ETAS
7551	Book Shortage	BKSG
7552	Book Overage	BKOG
3401	Safe Deposit Rental By Cash	NA
8004	FX Purchase (Walk-in)	FXPW

Branch Transaction Fast Path	Function Description	RT Module Product Code
8206	Sale of FX against account	FXSA
8207	Purchase of FX against Account	FXPA
1009	TC Sale against Account	TCSN
9020	Display of TC available in Vault	NA
1409	TC Purchase against account	TCPN
8205	TC Sale against GL	TCSG
8003	TC Purchase against Walkin	TCPW
8204	TC Sale against Walkin	TCSW
9018	Return TC to vault	NA
9017	Buy TC from Vault	NA
9016	Sell TC to HO	NA
9015	Buy TC from HO	NA
9011	Buy TC from Agent	NA
8305	DD Sale against Walkin	DDIW
8306	DD Issue against GL	DDIG
1014	DD Sale against account	DDSA
8312	DD Liquidation against account	DDLA
8310	DD Liquidation against Walkin	DDLW
8311	DD Liquidation against GL	DDLG
8330	DD Issue against Cheque	DDAC
7789	DD Transaction	NA
DDRV	Re-validation of DD Instrument	DDRV
DDDI	Duplicate issue of DD Instrument	DDDI
DDRP	DD Re-print / Re Issue	NA
8304	Reversal of Instrument Liquidation	NA
BCRV	Revalidation of BC Instrument	BCRV
BCRP	BC Re-print / Re-issue	NA
7790	BC Transaction	NA
8301	BC Issue against Walkin	BCIW
8302	BC Issue against GL	BCIG
8334	Multi BC issue against GL	BCMG
1010	BC Sale against Account	BCSA
8332	Multi BC issue against Account	BCMA
8307	BC Liquidation against Walkin	BCLW
8335	BC issue against Cheque	BCSC
8333	Multi BC Issue against Cheque	BCMC
8308	BC Liquidation against GL	BCLG
8309	BC Liquidation against Account	BCLA
BCDI	Duplicate Issue of BC	BCDI
8316	TT Issue against Walkin	TTIW
8318	TT Issue against Account	TTSA
8317	TT Issue against GL	TTIG
8321	TT Liquidation against Account	TTLA
8320	TT Liquidation against GL	TTLG
8319	TT Liquidation Walkin	TTLW

Branch Transaction Fast Path	Function Description	RT Module Product Code
8322	TT Inward Registration	TTIN TTLN
8323	Multi TT Issue against Walkin	TTMW
8324	Multi TT Issue against Account	TTMA
7795	Telegraphic Transactions	NA
CRAP	Credit Card payment by Account	CRAC
CRCN	Credit Card payment by Cheque	NA
CRCM	Credit Card payment by In-House Cheque Deposit	CRCM
CRCP	Credit card payment by Cash	CRCA
1000	Miscellaneous Transfer	NA
1056	Stop Payment	NA
1060	Miscellaneous GL Debit	MGLD
1460	Miscellaneous GL Credit	MSGC
1005	Miscellaneous GL Transfer	MSGL
1006	Funds Transfer Request	FTRQ
1008	Miscellaneous Customer Debit	MSCD
1408	Miscellaneous Customer Credit	MSCC
9013	Customer Account Balance	NA
LOCH	In House Cheque Deposit	LOCH
REAN	Reassigning Transaction	NA
OFDL	Tanked Transaction File Download	NA
CLCS	Clear Workflow Cache	NA
CQIN	Cheque Inquiry	NA
7010	Passbook Update	NA
7031	Pass book status change	NA
7030	New Passbook issue	NA
TDMM	TD Account Opening by Multi Mode	NA
1317	TD Redemption by Multimode	NA
IPTDMM	Multimode TD Account Opening	NA
TDTP	TD Topup	NA
1300	Close Out Withdrawal by Bankers Cheque	CWBC
1301	Close Out Withdrawal by Cash	COWL
1320	Account Close Out Withdrawal by FT	FTRQ
1350	Multi mode closure of Account	NA
5402	Murabaha Payment by cash	MRPY
5403	Hamish Jiddayah Payment By cash	HJCP
EODM	EOD Maintenance	NA

2.1. Clearing Module Function Id's and Product codes

Branch Transaction Fast Path	Function Description	CG Module Product Code
5555	Inward Clearing Data Entry	CGIN
6501	Cheque Deposit	CGOD
6520	Cheque Deposit to GL	CGOD
6514	Outward Clearing Data Entry	CGOD
6560	Outward Cheque Return	NA
6570	Inward Cheque Return	NA

2.2. Utility Payment Function id's and Product codes

Branch Transaction Fast Path	Function Description	UP Module Product Code
1025	Bill Payment by Cash	BPCH
1075	Bill Payment Against Account	BPAT
1035	Bill Payment by In-house Cheque	BPIC
1045	Bill Payment by Clearing Cheque	BPCC

3. Common Features in Retail Teller/ Clearing/ Utility Payments Module

- Single stage architecture for all the function Id's in branch based is introduced.
- All the screens will be moved to the new flow where there is only one screen which will have query and pickup buttons to perform the query and arc pickup.
- Cash deposits & Withdrawals with / without Two step process.
- Fund transfers, Hold Funds Requests & Stop Payments are facilitated.
- Cheque withdrawal requests & Cheque Returns are processed.
- Clearing Transactions (Inward and Outward).
- Processing of Cheque deposit to GL, Consolidated Cheque deposit & In house Cheque deposits with & without charges.
- Cheque status Enquiry & Cheque referrals.
- Bulk upload of outward clearing return contracts.
- Viewing Uncollected fund details. Manual and automatic releases of funds are supported.
- Exchange of Denominations within LCY & FCY's is facilitated.
- Processing of Cross border payments against account (LCY & FCY)
- Booking Cash Shortage/Overage during till closure for balancing.
- Miscellaneous GL Transfers from one GL to another.
- Ad-hoc Miscellaneous GL Credit/Debit (with a contra Miscellaneous Customer Debit).
- Ad-hoc Miscellaneous Customer Credit/Debit (with a contra Miscellaneous GL Debit).
- Bankers Cheque Issuance/Liquidation/Cancellation/Refund against Walk-in/ Account/GL & Cheque is supported. Reprint, Revalidation, Lost, Reactivate and Duplicate issuance of BC supported.
- Multi Issuance of BC via Cheque,GL and Walkin.
- Telegraphic Transfers Issuance/Liquidation/Cancellation against Walk-in/Account/ GL and also Multiple TT issue against account and walk-in supported.
- Demand Draft Issuance/Liquidation/Cancellation against Walk-in,/Account/GL/Cheque. Reprint, Revalidation, Lost, Reactivate and Duplicate issuance of DD supported.
- BC/DD/TT/Cheque Status Enquiry
- TC's Purchase from Head office, Agents & HO are facilitated.
- TC's Purchase & Sale from/to Vault is facilitated.
- Payment of Utility Bills against Cash/Account.
- Payment of Utility Bills against In-house/Clearing Cheque
- Account Closure by Cash/BC/FT/ Multimode.
- TD Account Opening & Redemption through Multimode is supported.
- Repayment & Disbursement of loan manually by Cash is supported.
- Support for Generation of Advices & BIP Reports.
- Reversal supported for specific products.
- Reversal of DD/BC Liquidation.
- Inter Branch Cash Transfer with status tracking reference feature supported.
- FX Sale and Purchase against Account with / without denomination variance facility.
- Facility to book, profit or loss for each retail FX transaction based on the negotiated rate & transaction rate.

4. Product catalogue

4.1. Introduction

Cash based transactions like Cash Deposit, Cash withdrawal, Sale and purchase of foreign currencies can be performed. During End of day, till has to be balanced by booking the overage/shortage amounts to Shortage/Overage GL & till balanced and closed for the day.

4.2. Business Scenario

- Cash Deposit in same branch / different branch in same ccy & foreign ccy with / without Two step processing.
- Cash Withdrawal from same branch / different branch in same ccy & foreign ccy with / without Two step processing.
- Cash Transfer between teller either Buy cash / Sell cash to Teller
- Purchase/sale of foreign currencies from/to Walk-in customers with / without denomination variance for direct and indirect currency pair.
- Amendment of exchange rate / Charges for special customers / High net-worth individuals.
- Transfer of funds between the two accounts within the same branch.
- Transfer of funds between the two accounts of different branch.
- Buying Cash from Central bank when there is a need for cash in the branch.
- Selling cash to Central bank when the cash in branch reaches the Cash retention limit.
- Adjustment/Rectification entries within the bank, between the GLs.
- Miscellaneous Credit/Debit to GLs & the corresponding credit/debit to Casa account for Account statement issuance charges, Service Charge, Interest accrual or Quarterly interest credit to GLs for savings account & some local expenses for the bank.
- Issuance of DD/BC/TT against Bank customer/Walk in customer/GL/Cheque.
- Liquidation of issued DD/BC/TT against Bank Customer/Walk in Customer/GL/Cheque.
- Cancellation & Refund of DD/BC/TT
- Multiple issuance of TT against Account and walk-in
- Multiple issuance of BC against account, Cheque and GL
- In-House Cheque deposit by remitter
- Collection of charges for cheque return during In-House cheque deposit & Cheque Withdrawal.
- Bulk Cheque deposit by customer.
- Bulk cheque return upload
- Inward Clearing Cheque received for the customer.
- Outward Clearing Cheque – High value clearing
- Inward/Outward Cheque return with return reason code due to insufficient funds
- Bank sells the available TC's to customer.
- Bank purchase the TC's from Customer.
- Sell TCs against Walk-in Customers & against GLs.
- TD Account opening through Multimode.
- Redemption of TD through multimode.
- Loan repayment through Cash.
- Loan disbursement through Cash.
- Advance payment by account and cash.
- Transfer of cash to Till
- Transfer of cash between branches with status tracking reference number
- Issuance of passbook and status change of the same

- Credit card payment by cash, account, other bank cheque and through in-house cheque deposit.

4.3. Synopsis (ex. high level features etc)

- Denominations can be exchanged based on the availability in the till.
- Provision to amend the denominations after approval if Amend after Auth flag is Y at STDBRFUN
- Facility to amend the transaction and resubmit when the authorizer rejects the transaction
- Deleted transaction to move to discarded queue
- Provision to return the balance amount (if incoming/outgoing cash is more than the transaction amt) to the customer.
- Facility to assist teller in arriving at the denomination details breakup as per the availability in the users till & the preferred denomination using "Preferred Denomination" tab.
- Provision to view the count of denomination units available in the Till during the input of transaction on pressing Ctrl + Shift + D key.
- Buying of TCs from Vault.
- Return TCs to Vault.
- TCs available in vault can be viewed for inquiry.
- Facility to view the Inventories available in any branch for respective stock catalogue
- Signature Verification supported for all customer account related function id's.
- Denomination Tracking at Till & Vault, Vault and None
- Branch Limit breach population or suppression to Tellers
- Denomination wise variance can be maintained for direct and indirect currency pair.
- Multiple issuance of TT against account and walk-in.
- Multiple issuance of BC against account, cheque and gl.
- Bulk Upload of Bankers Cheque against GL
- Collection of Charges for BC through Multi Mode – Cash/Txn acct/Other acct
- BC can be marked as Lost / Re-activate
- Reprinting of DD/BC.
- Multiple level of auth setup for Teller Transaction with primary and secondary path feature.
- Mandatory authorization required on Till balancing and closure of Till
- Carryfoward allowed for till balance
- Advance by Cash or by account.
- International Cash transfer can be done
- Reversal advices can be maintained
- Duplicate advice tracking
- Display or suppress of branch level breach to Teller
- Account closure charges based on no of days account kept open.
- Account class group based charge pickup
- Charge Tracking preference and Liquidation preference can be set for each RT products.
- Charge can be debited from offset and Transaction account at a time by making setup in ARC accordingly
- Bulk Upload of BC
- Charge by cash or by account
- RT,CG and UP notifications.
- Facility to Collect passbook charges from different account
- Provision to Compress transaction in Passbook printing

- Passbook Reprinting
- Facility to enquire the compressed transactions
- Facility to enquire last printed balance on Passbook.
- Facility to update the reason for Inventory Stock adjustment
- Report to verify the Adjustment of Inventory stocks
- Report to verify the Passbook Issued
- Provision to pass consolidated accounting entry to clearing house account at clearing branch level for the total file amount as part of inward and outward clearing process.
- Handling of Auto rejects
- Handling of Returns from Inward Clearing – Outward Returns
- Inward Returns Handling
- Handling of In-house cheque Deposits
- Hamish Jiddayah – Down payment can be accepted by Cash
- Murabaha Payments can be accepted by cash
- Vendor payment can be paid by instrument

4.4. Advices

- Credit Advice
- Credit Advice with Token No
- Debit Advice
- Debit Advice with Token No
- Instrument Advice
    - Debit Instrument Transaction Advice
    - Credit Instrument Transaction Advice
    - Re-validation Instrument Transaction Advice
    - Demand Draft Reprint Advice
    - Duplicate Instrument Issue Advice
    - Bankers Cheque reprint Advice
- Cheque Deposit Advice
    - Cheque Deposit Advice
    - Cheque Return Advice
    - Cheque Return LOCH Advice

5. Annexure – A (MDATA)

5.1. Savings Workflow

In Teller module, each transaction is defined as workflow with a series of steps or stages. The Workflow engine, which forms the core of Savings, guides the transaction through its various stages.

Workflow maintenance includes:

- Function Group
- Workflow Definition
- Default Authorizer maintenance
- Multi Level Authorizer Maintenance
- Branch Function Definition

At Worflow definition level for a function id or a group user can define multiple level of authorization with a primary and secondary path. User can follow any path for authorization.

5.2. Till/Vault Parameter Maintenance

Vault & Till Creation	DEDTVSET		
Branch Code	004	004	004
Till Identification	VAULT004	004TILL1	004TILL2
Description	Vault for 004 Branch	Till1 for 004 branch	Till2 for 004 branch
Parent Vault		VAULT004	VAULT004
Till/Vault/Dispenser	VAULT	TILL	TILL
Shortage / Overage GL			
Carry Forward	Y	Y	Y
Currency Code	EUR	EUR	EUR
Cash GL	111100001	111100001	111100001
Min Balance		0	0
Max Balance		1,000,000,000.00	1,000,000,000.00
Min Dispenser Amount			
Currency Code	GBP	GBP	GBP
Cash GL	111100001	111100001	111100001
Min Balance		0	0
Max Balance		10,000,000,000.00	10,000,000,000.00
Min Dispenser Amount			
Currency Code	USD	USD	USD
Cash GL	111100001	111100001	111100001
Min Balance		0	0
Max Balance		10,000,000,000.0	10,000,000,000.0

		0	0
Min Dispenser Amount			
Allow Cash Transfer Between Branches	Y	N	N

Vault & Till Creation	DEDTVSET		
Branch Code	001	001	001
Till Identification	VAULT001	001TILL1	001TILL2
Description	Vault for 004 Branch	Till1 for 004 branch	Till2 for 004 branch
Parent Vault		VAULT001	VAULT001
Till/Vault/Dispenser	VAULT	TILL	TILL
Shortage / Overage GL			
Carry Forward	Y	Y	Y
Currency Code	EUR	EUR	EUR
Cash GL	111100001	111100001	111100001
Min Balance		0	0
Max Balance		100,000,000.00	100,000,000.00
Min Dispenser Amount			
Currency Code	GBP	GBP	GBP
Cash GL	111100001	111100001	111100001
Min Balance		0	0
Max Balance		100,000,000.00	100,000,000.00
Min Dispenser Amount			
Currency Code	USD	USD	USD
Cash GL	111100001	111100001	111100001
Min Balance		0	0
Max Balance		100,000,000.00	100,000,000.00
Min Dispenser Amount			
Allow Cash Transfer Between Branches	Y	N	N

5.3. Instrument Product Maintenance

5.3.1. Demand Draft (DD)

Instrument Type Maintenance(DDDPRMNT)						
Instrument Type	DDA / DDG / DDW / DDC / DDI					
Description	DD Sale Against Account					
Preferences						
Auto Authorize	N					
Allow Online Auth	N					
Instr Liquidation requires Issue	Y					
Allow revalidation	Y					
Allow Duplicate issuance	Y					
Expiry Frequency						
Days	0					
Month	3					
Years	0					
Revalidation to Frequency						
Days	0					
Months	3					
Years	0					
Product Status						
Status	INIT	REAV	DISU	CNCL	LIQD	REFD
Product Code	DDSA / DDIG / DDIW/ DDAC	DDRV	DDDI	DDCL	DDLA/ DDLG/ DDLW/ DDLA	DDRF
Message Type	DEMDRAFT					
C - Clearing Reqd	N	N	N	N	Y	N
P - Print on Input	Y	Y	Y	Y	N	N
O- Other Bank Allowed	Y	Y	Y	Y	Y	Y
D- Discount Days allowed	N	N	N	N	N	N
DAO Account						
Currency	GBP	EUR	USD	GBP	EUR	USD
DAO Branch	004	004	004	001	001	001

DAO Account	262000002	262000002	262000002	262000002	262000002	262000002
Payable Limit	999999999	999999999	999999999	999999999	999999999	999999999

5.3.2.Banker's Cheque (BC)

Instrument Type Maintenance(DDDPRMNT)						
Instrument Type	BCA / BCG / BCW / BCI / BMA / BMC / BMG					
Description	BC sale					
Preferences						
Auto Authorize	N					
Allow Online Auth	N					
Instr Liquidation requires Issue	Y					
Allow revalidation	Y					
Allow Duplicate issuance	Y					
Expiry Frequency						
Days	0					
Month	3					
Years	0					
Revalidation to Frequency						
Days	0					
Months	3					
Years	0					
Product Status						
Status	INIT	REAV	DISU	CNCL	LIQD	REFD	LOST
Product Code	BCSA / BCIG /BCIW / BCMA / BCMG / BCMC	BCRV	BCDI	BCCL	BCLA/ BCLG / BCLW	BCCL	BCLT
Message Type	DEMDRAFT						
C - Clearing Reqd	N	N	N	N	N	N	N
P - Print on Input	Y	Y	Y	Y	Y	Y	Y
O- Other Bank Allowed	Y	Y	Y	Y	Y	Y	Y
D- Discount Days allowed	N	N	N	N	N	N	N

DAO Account							
Currency	GBP	EUR	USD	GBP	EUR	USD	USD
DAO Branch	004	004	004	001	001	001	001
DAO Account	262000001						
Payable Limit	9999999999						

5.3.3. Travelers Cheque (TC)

Instrument Type Maintenance(DDDPRMNT)					
Instrument Type	TCA		TCG	TCW	
Description	TC Sale Against Account		TC Sale Against GL	TC Sale Against Walk-in	
Preferences					
Auto Authorize	N		N	N	
Allow Online Auth	N		N	N	
Instr Liquidation requires Issue	Y		Y	Y	
Allows Revalidation	N		N	N	
Allow Duplicate Issuance	N		N	N	
Expiry Frequency					
Days	0		0	0	
Month	0		0	0	
Years	0		0	0	
Revalidation Frequency					
Days	0		0	0	
Month	0		0	0	
Years	0		0	0	
Product Status					
Status	INIT	LIQD	INIT	INIT	LIQD
Product Code	TCSN	TCPN	TCSG	TCSW	TCPW
Message Type	DEMDRAFT		DEMDRAFT	DEMDRAFT	
C - Clearing Reqd	N	N	N	N	N
P - Print on Input	Y	Y	Y	Y	Y
O- Other Bank Allowed	Y	Y	Y	Y	Y
D- Discount Days allowed	N	N	N	N	N
DAO Account					

Currency	USD	GBP	USD	GBP	USD	GBP
DAO Branch	004	004	004	004	004	004
DAO Account	262000003	262000003	262000003	262000003	262000003	262000003
Payable Limit	999999	999999	999999	999999	999999	9999

5.3.4.Telegraphic Transfer (TT)

Instrument Type Maintenance(DDDPRMNT)			
Instrument Type	TTA / TTG / TTN / TTW		
Description	Telegraphic Transfer		
Preferences			
Auto Authorize	Y		
Allow Online Auth	N		
Instr Liquidation requires Issue	Y		
Allow revalidation	N		
Allow Duplicate issuance	N		
Expiry Frequency			
Days	0		
Month	3		
Years	0		
Revalidation to Frequency			
Days	0		
Months	0		
Years	0		
Product Status			
Status	INIT	CNCL	LIQD
Product Code	TTSA / TTIG / TTIN / TTIW	TTCL	TTLA / TTLG / TTLN / TTLW
Message Type	DEMDRAFT		
C - Clearing Reqd	N	N	N
P - Print on Input	Y	Y	Y
O- Other Bank Allowed	Y	Y	Y
D- Discount Days allowed	N	N	N
DAO Account			
Currency	GBP	GBP	GBP
DAO Branch	001	001	001
DAO Account	262000006	262000006	262000006
Payable Limit	999999999	999999999	999999999

5.4. Role Maintenance

Role ID and function related to that as freeze in the current ROLE ID excel sheet

Role ID	Description
Teller	Teller does all the Input activities of Retail Transactions, Instrument transactions and Clearing Transactions.
Officer	Officer is responsible for correctness and scrutiny of the Inputted transaction by the Teller and authorization of the same
Vault	Vault role is responsible for activities which involves vault access in Transactions like Move cash from vault, Transfer cash to Vault.,etc

5.4.1. Users of Branch 001

Sl. No	User Id's	Description
1	TELLER01	Teller for 001 Branch
2	OFFICER01	Officer for 001 Branch
3	VAULT01	Vault for 001 Branch

5.4.2. Users of Branch 004

Sl. No	User Id's	Description
1	TELLER04	Teller for 004 Branch
2	OFFICER04	Officer for 004 Branch
3	VAULT04	Vault for 004 Branch

5.4.3. Reject Code Maintenance

Reject Code Maintenance(CGDRJMNT)		
Reject Code	11	14
Description	Reject Charges for NSF	Reject with Charges
Instrument	Cheque	Cheque
Update Cheque Returns in the Customer Account	Y	Y
Charge Applicable		
Inward Returns	Y	Y
Outward Returns	Y	Y

Inward Return Charge product	IRTN	IRTN
Outward Return charge product	ORTN	ORTN

6. Annexure – B (Reports and Gateway Services)

6.1. Reports Availability

Reports	Function ID	Purpose
Inward Clearing Extract for All Records	CGRINCLR	Lists All Inward Clearing Records
Inward Clearing Extract for Passed Records	CGRCLGPS	Inward clearing transactions with successfully passed entries.
Inward Clearing Extract for Failed Records	CGRCLREF	Failed Inward Clearing records
Inward Clearing Extract for Rejected Records	CGRCHREV	Lists all returned cheques
Inward Clearing Extract for Forcefully passed Records	CGRCLFPS	Lists all the forcefully passed entries which are failed earlier for the day.
Batch Journal Teller wise report	RTRBPJRN	Lists the transactions done by a user in a day and sums up the debits and credits for the user.
Cash Position Branch wise report	RTRPCCY	Lists Cash Position for all Tellers under each currency
Teller Transaction Branch wise report	RTRPTRN	Lists the transactions done by Tellers under each product for a currency. Then the sums for each currency are listed.
Intra-bank transfer details	RTRIBTXD	• List of all Advance requests received in branch • List of all Interbank cash transfer done in branch • List of pending transfer request arrived at branch
Revalidated Instruments report.	RTRREVL	All instruments which are Revalidated during a period can be view through this report.
Re-issued instruments report	RTRRISU	All instruments which are Reissued during a period can be view through this report.
Demand Draft / purchase order stale report	RTRPSTAL	Report lists all the DD / PO stale dated as on report Date
On Us Transactions	CGRPOUTN	Report lists cheque which are cleared within the Bank Accounts
Float Extension Report	CGRFLTEX	This report lists all the Outward Clearing Transaction for which Float days extended
Cheque Book issued on Daily Basis report	RTRPCHQD	This report lists all the Customer Account to which Cheque Book has been issued for the period inputted

Reports	Function ID	Purpose
Outward Clearing Handoff Report	CGROCGHR	This detailed report shows all the Outward clearing transactions for the day

Reports	Function ID	Purpose
Instruments Issued Report	CGRINSTR	This reports lists instrument like DD/BC/TC and details of the customers, issued instruments for the run date
Liquidated Instrument Report	CGRLQINT	This report lists instruments liquidated and complete details of instruments and the corresponding beneficiary
Clearing Balance Summary Report	CGRBLSUM	This report lists region-wise summary details of clearing house details, clearing, and amount cleared for that day
Inward Clearing Cheque Reject Report	CGRICLRS	This reports lists cheques which were rejected during inward clearing process of that day
Cheques Due for Realization Report	CGRCDTOD	This reports lists cheques that are due for realization for that day
Outward Clearing Failed Transactions Report	CGROCFTN	This report lists all the Outward Clearing Failed transactions for the day
Inward Clearing Summary	CGRINCLG	This report lists all the inward clearing transactions processed on that day
Cheques Deposited Today Report	STRCHDEP	This report lists cheques deposited to the accounts on the current day and their complete details.
Authentication Report	STRBRNAU	This report lists the details of transactions authorized by the supervisor.
Instruments Details Report	RTRINSDT	This report lists details of instruments based on the instrument status on the particular date
Duplicate Instruments Issued Report	RTRDISU	All Duplicate instruments which are issued are during a period can be view through this report.
Overage/Shortage Report	TPROSREP	This report lists the overage/shortage cash transactions performed during the day for a branch

Passbook Issued Report	CARPBISU	This report lists the details of passbook issued to various accounts
Inventory Balance Adjustment Report	IVRADJBL	This report will display the details of inventory for which inventory balance is adjusted.

6.2. Web Branch - Gateway Services

6.2.1. Introduction
FLEXCUBE is using synchronous and asynchronous gateway services to ensure data flow from external system to FCUBS in XML format.

6.2.2. Business Overview
Bank can use gateway services for communicating external system to FLEXCUBE. CD module is also supporting gateway operations.

6.2.3. Supported Gateway Services for Web Branch
Following gateway services are major contributor to WB Module,

- FCUBSRTService
- FCUBSCGService
- FCUBSDDService
- FCUBSUPService

Service Name	Service Description	Operations	Operation Description
FCUBSRTService	Retail Teller Service	AuthorizeTransaction	Authorization of Retail Teller Transaction
FCUBSRTService	Retail Teller Service	CreateTransaction	Input of Retail Teller Transaction
FCUBSRTService	Retail Teller Service	QueryRTProduct	Query of Retail Teller Product
FCUBSRTService	Retail Teller Service	QueryTransaction	Query of Retail Teller Transaction Details
FCUBSRTService	Retail Teller Service	ReverseTransaction	Reversal of Retail Teller Transaction
FCUBSCGService	Clearing Service	AuthorizeClearingReject	Authorize Clearing Reject
FCUBSCGService	Clearing Service	AuthorizeStopPayment	Authorisation of Stop Payment
FCUBSCGService	Clearing Service	AuthorizeTransaction	Authorisation of Clearing Transaction
FCUBSCGService	Clearing Service	CreateClearingReject	Create Clearing Reject
FCUBSCGService	Clearing Service	CreateStopPayment	Input of Stop Payment
FCUBSCGService	Clearing Service	CreateTransaction	Input of Clearing Transaction
FCUBSCGService	Clearing Service	QueryCcyClgHoliday	Query Currency clearing Holing
FCUBSCGService	Clearing Service	QueryClearingReject	Query Clearing Reject

Service Name	Service Description	Operations	Operation Description
FCUBSCGService	Clearing Service	QueryClgHoliday	Query Clearing Holiday
FCUBSCGService	Clearing Service	QueryLateClg	Query Late Clearing
FCUBSCGService	Clearing Service	QueryStopPayment	Query of Stop Payment
FCUBSCGService	Clearing Service	QueryTransaction	Query of Clearing Transaction
FCUBSCGService	Clearing Service	ReverseTransaction	Reversal of Clearing Transaction

Service Name	Service Description	Operations	Operation Description
FCUBSDDService	Instruments Service	AuthTCDenominations	Authorization of Travelers Cheque Denominations
FCUBSDDService	Instruments Service	AuthorizeTransaction	Authorisation of Instrument
FCUBSDDService	Instruments Service	CreateTCDenominations	Input of Travelers Cheque Denominations
FCUBSDDService	Instruments Service	CreateTransaction	Input of Instrument
FCUBSDDService	Instruments Service	LiquidateTransaction	Liquidation of Instrument
FCUBSDDService	DD Service	QueryDDTransaction	QueryDDTransaction
FCUBSDDService	Instruments Service	QueryTCDenominations	Query of Travelers Cheque Denominations
FCUBSDDService	Instruments Service	QueryTransaction	Query Instrument Transaction
FCUBSDDService	Instruments Service	ReverseTransaction	Reversal of Instrument
FCUBSUPService	Utility Payments Service	AuthorizeBillInstr	Authorize Bill Instruction
FCUBSUPService	Utility Payments Service	CreateBillInstr	Create Bill Instruction
FCUBSUPService	Utility Payments Service	CreateUPTransaction	Input of Utility Payment Transaction
FCUBSUPService	Utility Payments Service	DeleteBillInstr	Delete Bill Instruction
FCUBSUPService	Utility Payments Service	ModifyBillInstr	ModifyBillInstr
FCUBSUPService	Utility Payments Service	QueryBillInstr	Query Bill Instruction
FCUBSUPService	Utility Payments Service	QueryUPTransaction	Query of Utility Payment Transaction Details

FCUBSUPService	Utility Payments Service	ReverseUPTransaction	Reversal of Utility Payment Transaction

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